



April 13, 2012

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Colman dock customers: nightly street closures next week

Please plan ahead for the following nighttime street closures near Colman Dock next week:

- From 7 p.m. to 5 a.m. Sunday and Monday nights, April 15-16, Alaskan Way will be closed between Madison and Spring streets. Detours will be in place.
- From 11:59 p.m. to 5 a.m. Tuesday and Wednesday nights, April 17-18, Marion Street will be closed from Alaskan Way to Western Avenue, and flaggers will alternate one-way traffic on Alaskan Way between Columbia and Madison streets. Off-loading ferry traffic will exit at Yesler Street.
- From 11:59 p.m. to 5 a.m. Thursday night, April 19, the right lane of southbound Alaskan Way will be closed between Madison and Columbia streets. Marion Street will remain open. Off-loading ferry traffic will exit at Yesler Street.

To follow construction progress, visit the [Alaskan Way Viaduct replacement program website](#).

Second award for WSF's visual paging program

In my [Jan. 27](#) report, I recognized WSF and Four Winds Interactive for the award-winning visual paging program. We've done it again, and won the [2012 Industry Excellence Award for Best Travel Deployment](#) for the work on the visual paging program. Congratulations to WSF and the Four Winds team for your innovation.

Meeting with U.S. Coast Guard

On Monday, I met with Captain Ferguson of the U.S. Coast Guard Sector Seattle. We discussed new ferry construction, the liquefied natural gas initiative, and an emergency earthquake drill planned for early summer. I always appreciate the opportunity to dialogue with the Coast Guard and greatly value these regular meetings

San Juan Islands customers: Lopez wingwall refurbishment

This week crews started on preliminary work for the upcoming [wingwall refurbishment project](#) at the Lopez Island terminal. The right wingwall (facing offshore) will be removed on Wednesday, April 18, and will be reinstalled prior to the left wingwall removal. We expect to complete this wingwall work in September.

Meeting with the Quebec Minister of Transport

This afternoon I will meet with the Quebec Minister of Transport Pierre Moreau. The minister is interested in a briefing on the state ferry system and a tour of Colman Dock, our largest ferry terminal. I look forward to the discussion and answering his questions about WSF operations.

Klahowya routine maintenance

The 87-car Klahowya will be out of service beginning Wednesday, April 18, through May 6 for routine maintenance at WSF's Eagle Harbor Maintenance Facility, including the U.S. Coast Guard annual inspection to renew the Certificate of Inspection for the vessel. During this out of service time, we will complete normal maintenance on the following parts: main engine jacket water system, rebrushing the drive motors, bearings, steering gear, car deck doors, and breaker work. You may recall the Klahowya was out in mid-January for troubleshooting of the drive motor issues which extended the vessel's out of service time. The 124-car Kitsap and the 90-car Sealth will be filling in on the Fauntleroy/Vashon/Southworth route while the Klahowya – and later the 124-car Issaquah – are out of service for routine maintenance.

Customer compliment

I received the following compliment from a customer of the Seattle/Bainbridge route. I want to thank WSF Information Agent Mary Huff for her extraordinary customer service and a job well done!

I want to commend Mary who works at the info booth in the Seattle Terminal and the crew of the Wenatchee. I didn't realize it until I got home, but I lost my only phone on the 3 PM ferry run from Seattle to Bainbridge. I borrowed another phone and called the phone number listed on the web site for lost items and Mary answered. Mary said many phones are lost and very few are found. She asked me questions and then said the Wenatchee had returned to Seattle and was getting ready to depart. She called the vessel and much to my relief she said the phone was on-board. Immediately she hustled through the hundreds of commuters and retrieved my phone before the vessel departed. While out of breath, Mary called and told me she had the phone. I was able to collect my phone the next day. While this is a small incident compared to the responsibility of moving thousands of vehicles and people safely every day, it is none-the-less a positive reflection on the ferry system. Please pass along a thank you to Mary, her supervisor, and the crew.

More ferry tales

Read the latest posts: [A Whale of a Tale](#) and [But Wait!](#)

Next Week:

- Meeting with the mayor of Edmonds
- Fuel hedging update meeting
- Central waterfront citizens' committee meeting

David Moseley's weekly updates are available on the WSDOT Ferries Division website at www.wsdot.wa.gov/ferries/weekly.

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